



Impact level  
**Cutting Edge**

# COMMUTE CONCIERGE – TRIP PLANNING FOR EMPLOYEES

Your employees probably know how to drive to and from work, but do they know the safest bike route or the fastest bus route? A Commute Concierge program is an internal program that helps employees plan their morning and afternoon commute.

The concierge can help them find busses that get them to work, the closest park and ride, or an existing internal carpool or vanpool through the Rideshare Online platform. By eliminating uncertainty towards a new commute your concierge program makes it easier for employees to find a carpool or vanpool and easier for them to figure out which bus will get them home.

If your company has regular bike commuters or bike captains, ask them if they would be willing to talk about their commutes and help new commuters find the safest routes to and from work. These tips and this community goes a long way in encouraging employees to choose a different commute, even if it's just once a week.

## What tools are available to help plan commutes?

There are dozens of apps that help you navigate the Seattle area via car, transit, bike or by foot. Some apps focus on, and support one mode really well, while others look at various types of travel all at the same time. Some of the most popular apps and resources are Google Maps, Citymapper, OneBusAway, Transit app and Spotcycle.





## RESOURCES

- Google Maps**

The classic app can also be used to map out transit directions, biking directions and walking directions while giving estimations for travel time for each mode.
- Citymapper**

This app rolled out in Seattle in 2016 and quickly has caught on. The biggest advantage of Citymapper is it allows you to combine modes of transportation into one trip. Say you're going from Seattle U to the Ave in the U-District. Along with regular transit and driving directions Citymapper will also suggest taking a bike to the light rail or using a bike to complete the last leg of your trip.
- OneBusAway**

OneBusAway is one of the original transit apps. This app will give you real-time arrival information for all Seattle-area busses so you'll never be left wondering how long it is until your next bus arrives.
- Transit App**

Combines multiple transportation options to help you get to where you're going. Transit App includes real-time arrival information for public transit with information about available Car2Go's.
- Spotcycle**

A great app if you use bikeshare in multiple cities. Spotcycle gives real-time information about bike and dock availability in dozens of US and International cities.